



**K. Miles**  
**Chief Executive**  
**North Devon Council**

**S. Walford**  
**Chief Executive and**  
**Director of Growth**  
**Mid Devon District**  
**Council**

**BUILDING CONTROL JOINT COMMITTEE**

A meeting of the Building Control Joint Committee will be held in the Barum Room, Brynsworthy Environment Centre, Barnstaple on **THURSDAY, 23RD JANUARY, 2025 at 10.00 am.**

**(NOTE: A location plan for the Brynsworthy Environment Centre is attached to the agenda front pages. There are limited car parking spaces in the Visitors parking area. If no spaces are available, please find an alternative space. Please ensure that you enter your name and car registration details in the book in front of the entrance door)**

Members of the  
Committee:

Representing North Devon Council

Councillors Denton (Chair) and P Leaver.

Representing Mid Devon District Council

Councillors Keable (Vice-Chair) and Clist.

**AGENDA**

1. Apologies for absence.
2. To approve as a correct record the minutes of the meeting held on 24th October 2024 (attached) (Pages 5 - 10).
3. Items brought forward which in the opinion of the Chair should be considered as a matter of urgency.
4. Declarations of Interest.  
Please telephone the Corporate and Community Services team to prepare a form for your signature before the meeting. Interests must be re-declared when the item

is called. A declaration of interest under the Code of Conduct will be a Disclosable Pecuniary Interest, an Other Registrable Interest or a Non-Registrable Interest. If the item directly relates to your interest you must declare the interest and leave the room for the item, save in the case of Other Registrable Interests or Non-Registrable Interests where you may first speak on the item as a member of the public if provision has been made for the public to speak. If the matter does not directly relate to your interest but still affects it then you must consider whether you are affected to a greater extent than most people and whether a reasonable person would consider your judgement to be clouded, if you are then you must leave the room for the item (although you may speak as a member of the public if provision has been made for the public to speak) or, if you are not, then you can declare the interest but still take part).

5. To agree agenda between Part 'A' and Part 'B' (Confidential Restricted Information).

#### **PART 'A'**

6. **2024/25 Building Control Partnership trading account Quarter 3 (attached). Report by North Devon Finance Manager. (Pages 11 - 12).**
7. **Building Control Business Update. Report by Building Control Manager (attached). (Pages 13 - 22).**

#### **PART 'B' (CONFIDENTIAL RESTRICTED INFORMATION).**

Nil.

**If you have any enquiries about this agenda, please contact Corporate and Community Services, telephone 01271 388253**



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The rules that the Council will apply are:

1. The recording must be overt (clearly visible to anyone at the meeting) and must not disrupt proceedings. The Council will put signs up at any meeting where we know recording is taking place.
2. The Chairman of the meeting has absolute discretion to stop or suspend recording if, in their opinion, continuing to do so would prejudice proceedings at the meeting or if the person recording is in breach of these rules.
3. We will ask for recording to stop if the meeting goes into 'part B' where the public is excluded for confidentiality reasons. In such a case, the person filming should leave the room ensuring all recording equipment is switched off.
4. Any member of the public has the right not to be recorded. We ensure that agendas for, and signage at, Council meetings make it clear that recording can take place – anyone not wishing to be recorded must advise the Chairman at the earliest opportunity.
5. The recording should not be edited in a way that could lead to misinterpretation or misrepresentation of the proceedings or in a way that ridicules or shows a lack of respect for those in the recording. The Council would expect any recording in breach of these rules to be removed from public view.

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North Devon Council offices at Brynsworthy, the full address is:  
Brynsworthy Environment Centre (BEC), Roundswell,  
Barnstaple, Devon, EX31 3NP.

Sat Nav postcode is EX31 3NS.

At the Roundswell roundabout take the exit onto the B3232, after about ½ mile take the first right, BEC is about ½ a mile on the right.

Drive into the site, visitors parking is in front of the main building on the left hand side.

On arrival at the main entrance, please dial 8253 for Corporate and Community Services.



**NORTH DEVON COUNCIL**

Minutes of a meeting of Building Control Joint Committee held at Barum room, Brynsworthy Environment Centre, Barnstaple on Thursday, 24th October, 2024 at 10.00 am

PRESENT: Members:

Councillors Keable, Clist and P Leaver.

Officers:

Director of Resources and Deputy Chief Executive (NDC) and Finance Manager (NDC).

Also Present:

Representing Mid Devon District Council: Director of Place.

Head of Finance (MDDC) (virtually).

**14. NOMINATION OF CHAIR FOR THE MEETING IN THE ABSENCE OF COUNCILLOR DENTON**

In the absence of the Chair of the Committee, the Clerk called for nominations of Chair to oversee the meeting.

RESOLVED, that Councillor Keable in his position as Vice Chair be appointed as the Chair to oversee the meeting.

**15. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillor Denton.

**16. TO APPROVE AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON 25TH JULY 2024 (ATTACHED)**

RESOLVED, that the minutes of the meeting held on 25<sup>th</sup> July 2024 (circulated previously) be approved as a correct record and signed by the Chair.

Councillor Clist abstained from the vote as he was not present at the meeting.

**17. DECLARATIONS OF INTEREST**

There were no declarations of interest announced.

**18. 2024/25 BUILDING CONTROL PARTNERSHIP TRADING ACCOUNT QUARTERS 1 AND 2 (ATTACHED). REPORT BY NORTH DEVON FINANCE MANAGER.**

The Joint Committee considered a report by the Finance Manager (NDC) (circulated previously) regarding the 2024/25 Building Control Partnership Trading Account for Quarters 1 and 2.

The Finance Manager gave the Committee the following summary:

- Pages 17 and 19 of the agenda showed the tables detailing the figures for the Partnership Trading Account.
- Column one of the trading account table, showed the annual budget for each Authority.
- Column two of the table showed the forecasted outturn for the year 2024/25.
- Column three of the table set out the percentage split of expenditure and income between the two authorities in greater detail and showed a split projected income of 63.24% for North Devon Council and 36.76% for Mid Devon District Council. This was against the original split of 60:40.
- Overall, the figures were showing an adverse variance of £130,000. The variance was predominately due to reduction in income across both authorities of £100,000 together with an increase in expenditure of £30,000, which was predominately related to employee costs.
- The net effect of this on each authority's budget was shown at the bottom left of the table on page 19 of the agenda, projecting North Devon Council to be £79,000 adverse and Mid Devon District Council of £51,000 adverse. This was a slightly worsening position from quarter one where the partnership was only reporting a deficit of £80,000 across both authorities.
- Column four of the table showed the chargeable and non-chargeable costs for North Devon Council and indicated a slight loss on the 75% chargeable fees.

In response to questions, the Finance Manager together with the Director of Resources and Deputy Chief Executive and the Building Control Manager advised the following:

- The figures for North Devon Council employees, which included agency staff was paid from the North Devon Council budget and then split between the two authorities.
- The income for the trading market was still very unsettled and combined with the current position in the economy any significant changes were not expected at the present time.
- The outturn positions for both authorities this year compared to the previous year were both showing increases.
- Figures based on application numbers were a very basic way of measuring progress and the partnership was 200-300 applications down on the figures prior to the Covid 19 pandemic.

RESOLVED, that the reports be noted.

**19. BUILDING CONTROL BUSINESS UPDATE. REPORT BY BUILDING CONTROL MANAGER (ATTACHED).**

The Committee considered a report by the Building Control Manager (circulated previously) regarding the Building Control Business update.

The Building Control Manager drew the Committee's attention to the following key points within the report:

- The additional administrative work as a result of Building Safety Regulator requirements had significantly impacted on the workload of the partnership.
- The table on page 22 of the report showed performance in relation to decisions within two months at 100% (target 95%), plan examination response times with applications being examined within 3 weeks at 88% (target 95%) and average time to first response 17 days (target 10 days).
- Improvement in the three week and time to first response KPIs continued to be the partnership's long term aim. The significant additional workload being created, implementing and undertaking the administration of the Building Safety Regulator regime changes, meant that any improvement in processing times remained unlikely, although performance overall had improved in Q2, when compared to Q1 for this financial year.
- The partnership's share of completions in the Housing Market was extremely low at 12% and continued to represent the slowing up of housing building in the local area by developers using the Partnership to oversee house building schemes.
- However, the trend was not reflected in the general market share. At the last Joint Committee meeting, general Market Share was reported for Q1 2024/25, at 81%.
- For Q2, 2024-25 Market Share had been measured at 80% and remained above target, compared to the same period in 2023/24 where it was measured at 70%.
- The Partnership was nominated and won two South West regional LABC awards this year, which were:
  - Best Community Project - Water Sports Centre, Ilfracombe.
  - Best Site Manager.
- As regional winners, these two entries would now be entered into the National Awards and would be put up against the winners of the other regions across the whole Country.
- In addition to this success, the Partnership had also been nominated by its customers for a further National Award, which was:
  - LABC Building Control Team of the Year.
- Unfortunately since the last Joint Committee, the Mid Devon Building Control Inspector had resigned and left their position at the end of September 2024 for a new opportunity with a Private Sector Building Control provider.

- Both this vacant role and the long standing vacant Senior Mid Devon position were currently being advertised.
- Also since the last Committee, while it was anticipated, the partnership's long serving Technical Support Officer had retired and left the Partnership at the end of August 2024. Recruitment for this replacement post had been successful and the new officer would be starting soon.
- The advert to replace the vacant Surveyor roles closed this week and unfortunately not a single application was received.
- Given the two vacant inspecting positions, Senior Management had authorised a request for a temporary agency Inspector and the partnership had re-appointed an Interim Inspector who had been employed by them previously and they had started back with the partnership on Monday 4<sup>th</sup> November 2024.
- The Partnership remained vulnerable to further departures, in particular their Class 2A, 2B, 3 and 4 Inspectors who were all being regularly approached by recruitment agencies acting on behalf of Private Sector companies.
- The impact of the BSR regime change was continuing to increase the workload of the Partnership Team with the required level of recording of what and how a task was performed was in some instances taking more time than the task itself.
- The partnership's resource levels remained low and in the small teams that they were operating in, with staff that required supervision. The partnership were experiencing a constant pressure, which resulted in resources being stretched and there being no resilience within the team when an officer was either absent due to sickness or on annual leave.
- The Building Control Manager was mindful of the impact that this additional pressure and highlighted the effect that it was having on the team's morale and wellbeing.
- A recent further development within the local competition provided a further example of how the BSR changes were impacting LABC teams.
- The new Building Safety Regulator regime had caused a number of Registered Approvers (formerly known as Approved Inspectors) to cease trading or be taken over by another Registered Approver.
- Recording Initial Notices from their competition was a function that the partnership were required to do as it was a statutory requirement and formed part of the partnerships non-chargeable work.
- Up until recently, the BSR changes that had resulted in Approved Inspector take overs had not significantly impacted the Initial Notices the Partnership had already received.
- However, recently, JHAI (an Approved Inspector) had been taken over by Stroma who were a larger National Registered Approver.
- When a Registered Approver took on another Registered Approver, their work (or registered Initial Notice) had to be transferred to the new Registered Approver.
- As JHAI were the most active Approved Inspector in the South West, since the takeover, the Partnership had received 489 transfer requests from Stroma, all of which would require a transfer process on our system. This required the partnership to cancel the Initial Notice and then reinstate it and issue updated acknowledgements to the relevant parties. This was a process

that was time consuming and one that the partnership were not allowed to charge for as Transfers of INS formed part of the non-chargeable element of work.

- Since the last committee meeting the LABC had provided audit training for Managers to assist them in submitting internal audit information to the Standards Team.
- This training had been provided with a view to each Building Control Team submitting information in Mid-November 2024 to test each service against the new ISO Framework which had now been published and matches the BSR regime requirements.
- In addition, the Partnership had also received notification it would receive an external ISO audit in December 2024 by the regulating authority, the BSI.
- The Senior Management Team and Building Control Manager had an initial scoping session to discuss and begin the process of addressing the last outstanding internal audit recommendation to “Review the Partnership Agreement”.
- Reviewing the agreement was likely to take some time and an update would be provided at the next Joint Committee meeting.

The Chair congratulated the Building Control Manager and his team on winning two South West regional LABC awards and wished them luck for the National awards.

He acknowledged that there was currently intense competition and that the market place was a really tough environment.

In response to concerns regarding the lack of applications for the vacant posts together with the less than positive projections for the forthcoming year and the likelihood that agency staff would be required. The Building Control Manager advised that he was meeting with senior officers from both Councils following the meeting to discuss the issues and consider a way forward.

He added that the partnership was not in a minority in terms of recruitment issues and that many other organisations were looking to increase salaries via market supplements to attract potential employees.

- Feedback received from the LABC stated that the partnership should not be shy in increasing their fees and charges, they should however be realistic in their aspirations.
- There was pressure on the service combined with being under resourced and the huge amount of administration and paperwork, which sometimes took longer than the actual task itself.
- Since the last Joint Committee meeting the BSR had written to both Mid Devon District Council and North Devon Council seeking a contact point for the required data collection or KPI reporting.
- In addition, the BSR had made further contact to advise the KPI requirements had now been finalised and authorities would be expected to submit data at the end of the Q4 2024/25 for Q4, with the first annual submission being required April 2026 for the 2025/2026 financial year.

- As IDOX had not yet written the reports to capture the draft KPI information, the Partnership had continued capturing the information as it processes on spreadsheets.
- Since the draft KPIs were issued, there had been some tweaks to the data required, so the Partnership would need to review those changes and teak the spreadsheets to capture the data being requested.
- Whilst the Partnership would continue to capture data manually, it had once again written to IDOX to establish when the reports would be ready for users to access to capture the data without the need for capture with spreadsheets as the officers processed.
- The partnership was still awaiting a response.

In response to a question regarding the market share for the partnership being below average, the Building Control Manager advised that the figures included all building works. However, the figures were lower as the larger new build housing developers didn't tend to use the local authority Building Control services.

He added that smaller building firms would employ the partnership's services but that the volume of work was not there at the current time as the smaller developers were not building out on their sites.

In response to a further question regarding whether or not the KPI required adjustment, the Building Control Manager advised that the situation was a symptom of the current economic conditions.

He added that he was reluctant to alter the target figure at the present time as 40% was a realistic goal for the partnership to work towards.

The Director of Resources and Deputy Chief Executive advised that at present, the forecast for chargeable activities was showing a net loss. However, he assured the Joint Committee that moving forwards the service would be aiming to ensure all costs would be recovered for the partnership to break even over a rolling three-year period as set out in the regulations.

He added that it wouldn't be possible to close the salary gap between the public and private sector but that it was important to protect the employees currently working within the partnership.

RESOLVED, that the report be noted.

Chair

The meeting ended at 10.30 am

2024/25 Building Control Partnership Trading Account Qtr 3

	1		2			3		4		5	
	2024/25 Budget		2024/25 Forecast					NDC 2024/25		MDDC 2024/25	
	NDC	MDDC	NDC	MDDC	Total	NDC	MDDC	Chargeable	Non Chargeable	Chargeable	Non Chargeable
	£	£	£	£	£	63.06% £	36.94% £	75% £	25% £	75% £	25% £
<b>Expenditure</b>											
Employees	379,560	232,300	468,710	159,836	628,546	396,381	232,165	297,286	99,095	174,124	58,041
Transport	16,700	11,500	14,700	5,690	20,390	12,859	7,531	9,644	3,215	5,649	1,883
Supplies and Services	9,000	24,370	9,717	17,482	27,199	17,153	10,046	12,864	4,288	7,535	2,512
Third Party Payments	0	0	0	0	0	0	0	0	0	0	0
Central & Support Service charges	90,740	42,690	90,740	42,690	133,430	84,145	49,285	63,109	21,036	36,964	12,321
<b>Total Expenditure</b>	<b>496,000</b>	<b>310,860</b>	<b>583,867</b>	<b>225,698</b>	<b>809,565</b>	<b>510,538</b>	<b>299,027</b>	<b>382,903</b>	<b>127,634</b>	<b>224,271</b>	<b>74,757</b>
<b>Income</b>											
Building Regulation Charges	-479,080	-220,870	-370,000	-216,713	-586,713	-370,000	-216,713	-370,000		-216,713	
Misc Income/S106 Receipts					0	0	0	0		0	
<b>Total Income</b>	<b>-479,080</b>	<b>-220,870</b>	<b>-370,000</b>	<b>-216,713</b>	<b>-586,713</b>	<b>-370,000</b>	<b>-216,713</b>	<b>-370,000</b>	<b>0</b>	<b>-216,713</b>	<b>0</b>
<b>(Surplus)/Deficit for Year</b>	<b>16,920</b>	<b>89,990</b>	<b>213,867</b>	<b>8,985</b>	<b>222,852</b>	<b>140,538</b>	<b>82,314</b>	<b>12,903</b>	<b>127,634</b>	<b>7,558</b>	<b>74,757</b>
	% income split	68%	32%	63.06%	36.94%			222,852		140,538	
<b>Total Actual Variance To Budget Spend</b>					<b>115,942</b>						

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**Appropriation Profit/Loss**

Cash require to pay over from MDDC to NDC

73,329 MD to pay ND

Debtor to be raised by NDC to MDDC

-73,329  
0

MEMO for Tony

<b>Reconciliation - 12 month position compared to budget</b>		
	NDC	MDDC
Base budget excluding transfer between authority	16,920.00	89,990.00
Budgeted contribution between each authority	54,320.00	-54,320.00
Bottom line for comparison	71,240.00	35,670.00
12 Month Actual from above	140,537.61	82,314.39
<b>12 Month Deficit / (Surplus) compared to budgete</b>	<b>69,297.61</b>	<b>46,644.39</b>

115,942.00

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## Building Control Joint Service Committee

Report Date: 14<sup>th</sup> January 2025  
 Report By: Building Control Manager

### Introduction

The purpose of this report is to update members regarding the progress of the Partnership and contains no recommendations.

### Report

Since the last Joint Committee Meeting the Activity Reports have been updated to include figures for Q3, 2024/25.

The data from 2023/24 below has been included to provide a comparison and help demonstrate the current trend for the figures for 2024/25 on the following page.

### Key Performance Indicators 2023/2024

KPI	KPI	Q1	Q2	Q3	Q4
Building Regulation Full Plan applications determined in 2 months	95%	94%	98%	98%	98%
Building Regulation Applications examined within 3 weeks	95%	75%	93%	85%	83%
Average time to first response (Days)	10	19	18	17	17
Market Share - Number of applications %	75%	72%	70%	80%	75%
Market Share - New Housing Completions %	40%	49%	16%	34%	18%
Financial Position	Breakeven	-66,396	-53,520	-91, 927	-52,007
Number of applications received	N/A	253	245	275	262



## Key Performance Indicators 2024/2025

KPI	KPI	Q1	Q2	Q3	Q4
Building Regulation Full Plan applications determined in 2 months	95%	94%	100%	100%	
Building Regulation Applications examined within 3 weeks	95%	87%	88%	88%	
Average time to first response (Days)	10	18	17	24	
Market Share - Number of applications %	75%	81%	80%	81%	
Market Share - New Housing Completions %	40%	26%	12%	29%	
Financial Position	Breakeven	-80,279	-129,893	-115,942	
Number of applications received	N/A	368	300	229	

The table above shows performance in relation to decisions within two months at 100% (target 95%), plan examination response times with applications being examined within 3 weeks at 88% (target 95%) and average time to first response 24 days (target 10 days).

Improvement in the three week and time to first response KPIs continues to be our long term aim to help maintain our current Market Share.

The additional workload being created, implementing and undertaking the administration of the Building Safety Regulator regime changes and the Partnership’s continued resourcing issues, mean that any improvement in our processing times remains unlikely.

The Partnership’s current performance levels mean it continues to meet its statutory obligations.

The drop to 24 days to first response in Q3 is a direct result of the departure of the two Mid Devon permanent Inspectors, one at the end of September and one at the beginning of December.



Our share of completions in the Housing Market has recovered since the last quarter but remains lower than anticipated at 29%.

Despite our recent resource retention challenges our general market share remains consistent and high at 81 percent.

It is apparent application numbers and income have dropped off in Q3 but looking at the overall picture for the same period last year application numbers are up.

At the end of Q3 application total application numbers were 773 for 2023/24 compared to 897 at the end of Q3 for 2024/5.

Finance will provide the overall picture of the financial position.

The forecasted financial position at the end of Q3 has improved slightly from that reported at the end of Q2 despite a poor December in terms of overall income across the Partnership Trading Account.

## Resources

The Partnership continues with its re-building process but has received a further set back since the last committee meeting.

Attached, in Appendix 1 is a copy of our Current Organisational Chart, December 2024.

There is also attached, a copy of the Organisational Chart, dated August 2024, Appendix 2, and in Appendix 3, Winter 2022.

These have been included to help explain and put into context the current position.

As was reported at the last Committee meeting the Partnership remains vulnerable to further departures.

Since reporting at the last Committee the loss of the Mid Devon Inspector to the Private Sector, the Mid Devon Principal Inspector has also resigned and departed for a Registered Approver. This took place at the beginning of December.

As the Organisational Chart for December indicates, this leaves the Partnership with three vacant posts all in the Mid Devon Team.

These vacant positions were all advertised the week commencing 16<sup>th</sup> December 2024 and at the time of writing were about to close.

Given the three vacant positions, in the immediate term, Senior Management have authorised a request for two temporary agency Inspectors.



Unfortunately, due to the national shortage of Inspectors the Partnership has only been able to secure one agency Inspector at the time of writing.

Therefore, in the short term, the North Devon Inspectors will provide cover for Mid Devon plan checking using overtime, while the remaining permanent Mid Devon Class One Inspector and the agency Class Two A Inspector will cover the Mid Devon Inspections under Supervision of the Building Control Manager.

Before the festive break the Partnership reviewed its current retention strategy and the Market Supplements in place for the North Devon Inspector Team.

The review established the current protection in place is the maximum permitted under current North Devon retention Policy.

With the agreement of Senior Management other retention strategies have been considered and implemented to the appropriate Inspectors with a view to minimising the risk of further departures.

## **South West Regional Manager Group**

The South West Group are all reporting challenges around recruitment and retention and most are trading with two or more vacant positions or are anticipating future departures to the Private Sector or contracting opportunities.

A number of the South West Group are reporting a significant drop off in activity and income and are forecasting significant shortfalls in their 2024/5 outturns.

Three of the South West Group have been contacted by the Building Safety Regulator and are going through an audit process.

The South West Group are all considering their retention and recruitment strategies and in turn their charging structure to reflect the additional costs being incurred by resourcing and the BSR challenges.

## **Building Control Charges**

Before the Festive break, in conjunction with the Accountants, a Charges Review was undertaken.

Taking into account the Partnership's increased resourcing costs it is proposed the Building Control Charges will be increased across the board by 13.42 percent.



## **LABC Internal & BSI ISO 9001 Audit**

Since the last committee, the Partnership has submitted its Internal 9001 Internal Audit Submission to the LABC Standards Team on 11<sup>th</sup> November 2024.

The Partnership has yet to receive a response from the LABC Standards Team.

In August, the Partnership were notified by the LABC Standards Team that the BSI were due to undertake an External Audit of its ISO 9001 accreditation on 13<sup>th</sup> December 2024, but this did not take place.

This has been reported to the LABC Standards Team and the Partnership is yet to receive a response.

The Partnership received a DAP Internal Audit this time last year and has met up this week with the Audit Team to discuss progress on the recommendations.

An updated report is due in the coming weeks and its findings will be shared with Senior Management and the Joint Committee once it is available.

## **Partnership Review Update**

The Senior Management Team and Building Control Manager have a meeting with both HR teams after the Joint Committee meeting to review the terms and conditions of its employees and to explore the options with regard to harmonisation of terms and conditions, iron out the legacy issues that have been in place since the Partnership's formation and explore opportunities to make the Partnership's terms more competitive.

As part of this process the North Devon Inspecting positions will undergo a Job Evaluation review and this process will commence with the most Junior Class 2A Inspecting position.

## **Performance Standard Reporting**

The first formal BSR KPI Reporting period is now live and the Partnership spreadsheets have been updated to ensure the correct and complete data is captured to reflect the changes announced in September 2024.

Automated capture remains the target of the Partnership but as IDOX have not yet written the reports to capture the KPI information.

The Partnership will continue to capture the information as it processes on spreadsheets manually.



The Partnership Authorities will be required to submit data individually, at the end of the Q4 2024/5 for Q4, with the first annual submission being required April 2026 for the 2025/2026 financial year.

## **Partnership Priorities**

The Partnership needs to remain competitive in the employment market to ensure recruitment and retention and have sufficient staff to be ready for the market upturn.

Support Inspectors in continuing to train and maintain Registered Class. Ensure employees have sufficient time for training, CPD and staff development

Implement an automated KPI reporting system.

Continue to adapt the office procedures for the changes the New Operational Standards bring.

To maintain, monitor and audit our Quality Management System.

Review of the facilities at Woodlands is to be considered, given our increased agile working since the pandemic, and may provide a 10K annual saving if we no longer operate from this base.

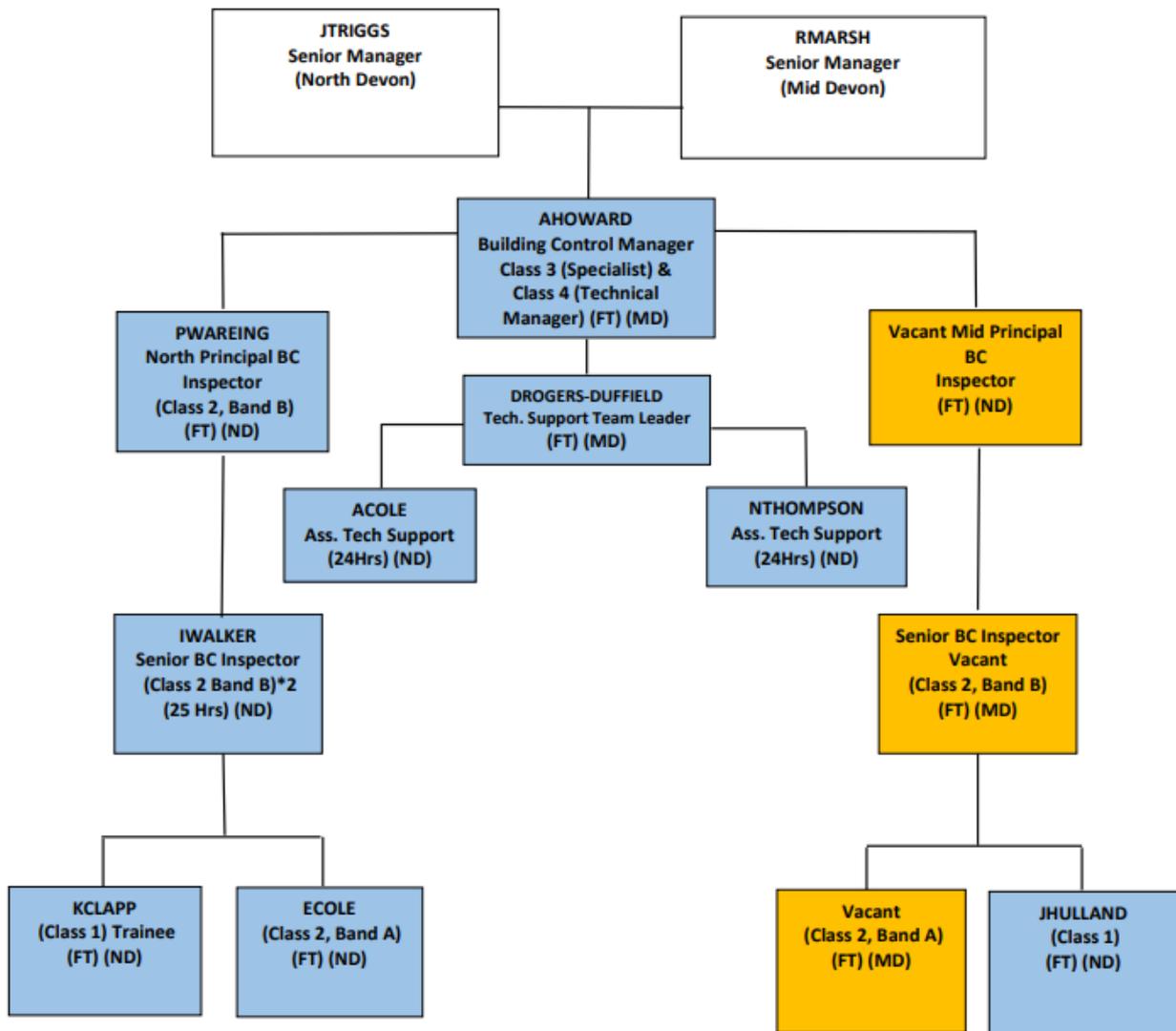
Consider a more permanent hybrid working system and hot desk arrangements for both the Surveying and Technical Support Team.

Develop a more agile and pro-active relationship that enables the Partnership to respond to change.

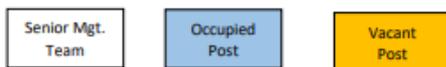


Appendix 1 Organisational Chart – DEC 2024

**NMD Building Control Organisational Chart**  
**DEC 2024**



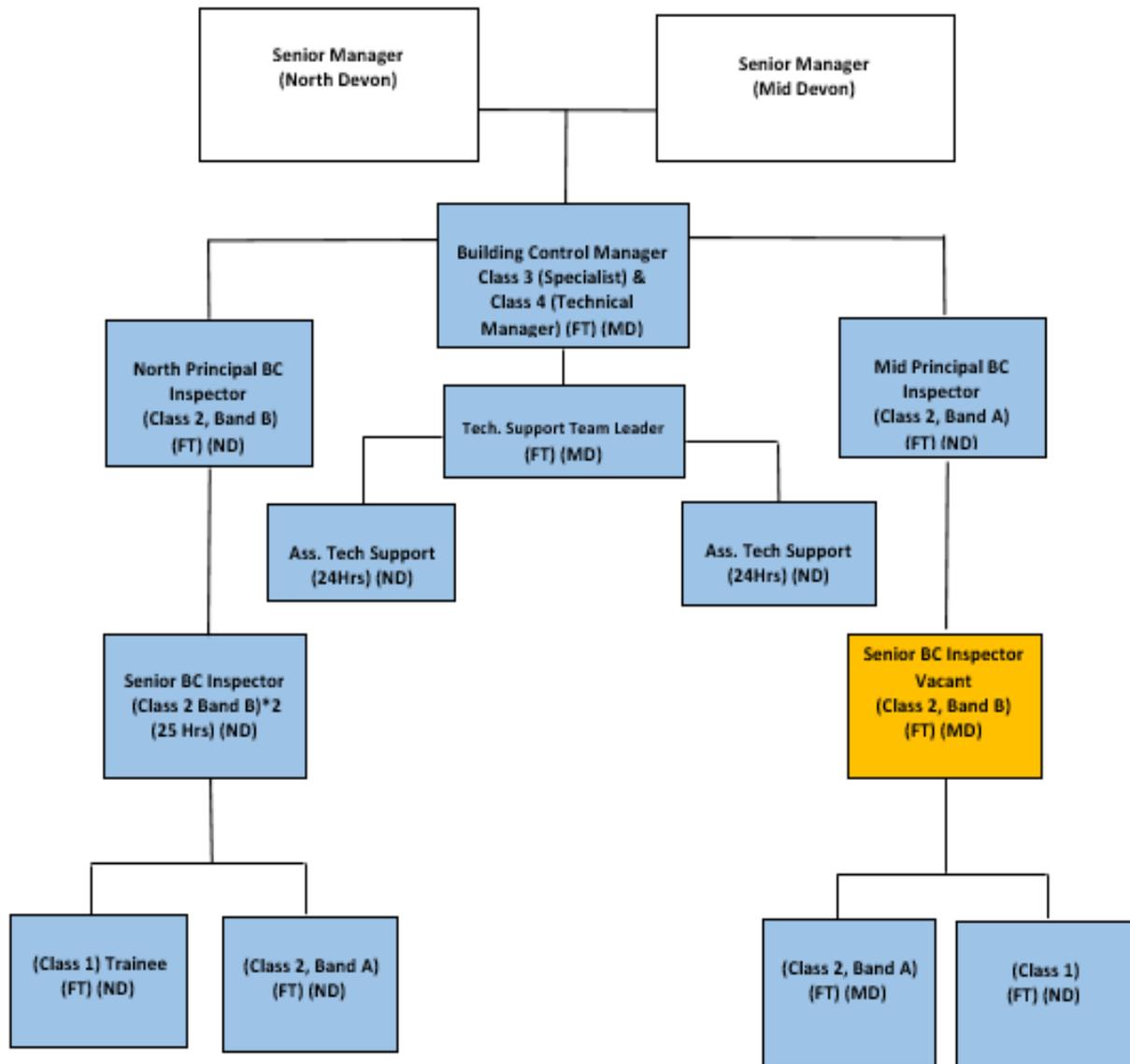
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APPENDIX 2 NMD Organisational Chart August 2024

# NMD Building Control Organisational Chart August 2024



Key:



APPENDIX 3 NMD Organisational Chart October 2024

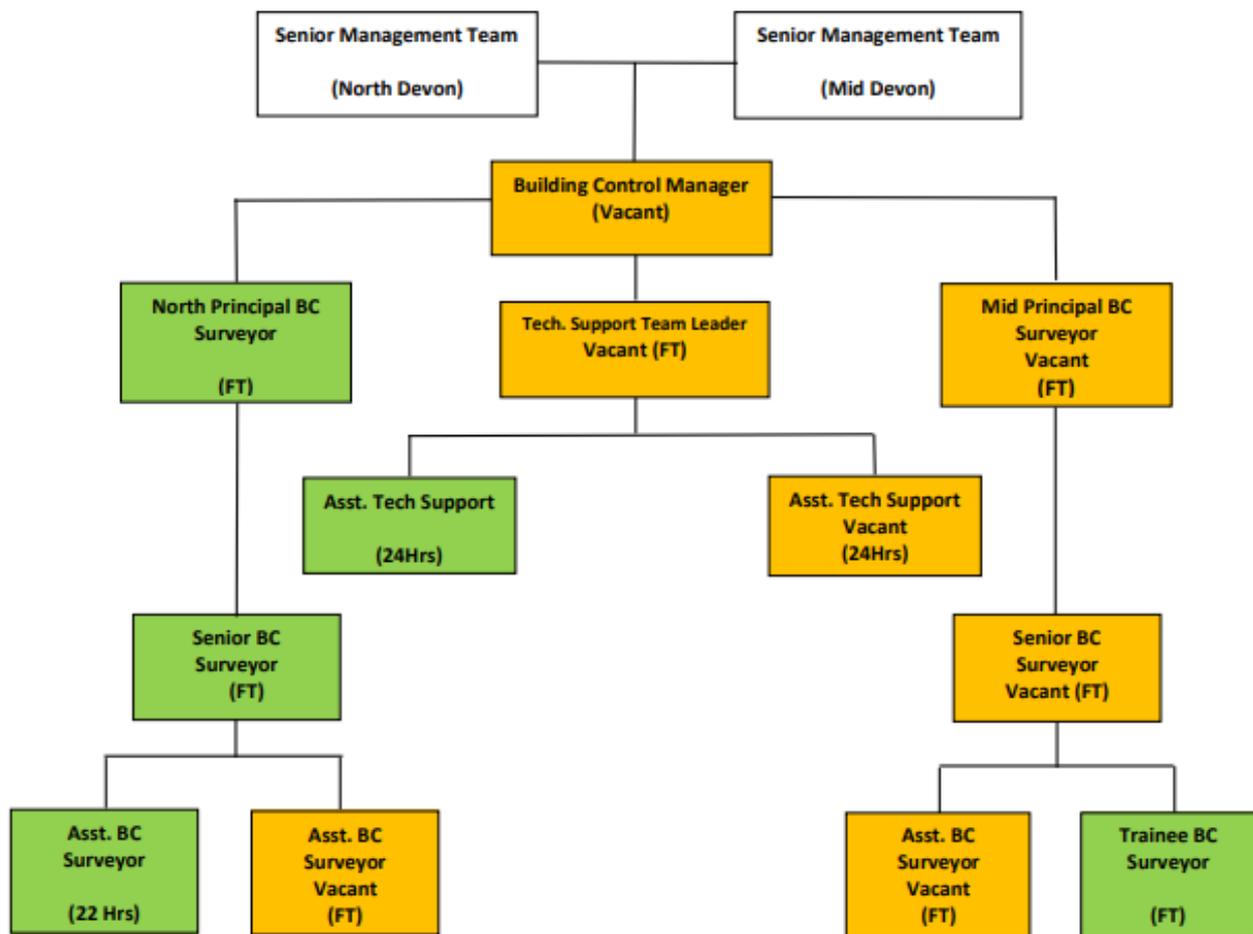


North and Mid Devon District Councils working in partnership as part of the LABC network

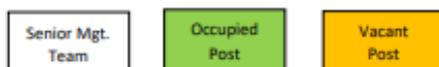




## NMD Building Control Organisational Chart Winter 2022



**Key:**



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